



August 15 2003

To whom it may concern

## Reference for Erica Davey

I wanted to detail the professional work we have received from Erica Davey of Balistreri.

My wife and I were introduced to Erica as part of my corporate relocation. Erica's role was to find a suitable home for us to purchase. We had lived in Australia for 39 years and the whole relocation seemed to be a very big event with many hurdles.

Erica very quickly made contact, had a summary of our requirements and before we even had a chance to meet was actively looking for houses that matched our profile.

I made a number of trips to Fort Lauderdale and my wife also made a trip to review the various properties. Each time Erica was extremely well organized, giving us handouts & maps of the properties.

As we were working remotely, Erica would continue to send us information about new listings. Each time she would take the extra step of explaining specifics about each property, taking photos, getting other information and sending us these details via email. She would call us regularly in Sydney, in our work hours – out of her normal working day, to explain specifics and answer any questions.

Erica was able to guide us through the various requirements for purchasing a house in Florida. Most times she would actually explain what needed to be done, confirm we were happy and understood the process, and then she would go about actually doing the work on our behalf. This was an incredible service, as we were new to the process, the area, and quite busy organizing the many other things needed for a corporate relocation.

As Erica became aware of the various other items on our agenda for the move; schooling, social security registration, driving licensing, boating information etc, she would do the research on our behalf and provide us the details, contacts, and information we needed.

We were only looking at Erica to help us with the house purchase, now she was helping us with all aspects of relocation. She was a true professional at everything she did!

Both my wife, Ferial and I would be happy to recommend Erica to anyone looking at purchasing a house or doing a corporate relocation. We did interface with a number of

Realtors in the whole process and Erica by far showed the most professional attitude, had the most to offer us, and always followed through with every commitment.

Without Erica we would not be as progressed with this relocation – she has really made a difference! Thank you Erica,

A handwritten signature in black ink, appearing to read 'Nabeel Youakim'. The signature is fluid and cursive, with a large initial 'N' and 'Y'.

Nabeel Youakim  
Area Vice President  
Microsoft Global Relationship  
Citrix Systems Inc